How to replenish a trust/escrow account balance

To replenish your trust/escrow account online you must be listed as an authorized user and have requested your Public User ID for the Citizen Access Portal is linked to the trust account. Please email <u>bdfpfinance@clarkcountynv.gov</u> to link your account and/or being added as an authorized user. Please be aware only the Account Manager may authorize a user and/or linking of your public user id for payment online.

- 1. Login to the Citizen Access Portal <u>https://aca-prod.accela.com/CLARKCO/Default.aspx</u>
- 2. Go to "Account Management."

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	Home	Building	Comprehensive Planning	Fire Prevention	n Public F	Response Offic	ce Pul	olic Works	
				Announcements	Logged in as:	My Folders (0)	📜 Cart (0)	Account Management	Logout
Clark County	Citizen Acce	SS							

3. Scroll down to "Trust Account Information" and click "Deposit."

Trust Account Inform	ation					
Showing 1-1 of 1 Download results						
Account ID	Agency	Balance	Description	Status	Ledger Account	Action
147852	CLARKCO	\$0.00	TESTTRUST	Active	100000	Deposit

4. You can pay with a Credit Card (fees apply) or Bank Account (E-Check). Enter the amount you wish to deposit, select the payment type you are using, and then click "Submit Payment".

Payment Options	
Account ID: 147852	* Amount: 100000
 Pay with Credit Card Pay with Bank Account 	
Submit Payment »	

5. You will be directed to a secure website to enter billing information.

Billing	Payment	Review	Receipt
Billing Information		Your Order	
	* Required field		
First Name *		Total amount	\$90.00
Last Name *			
Company Name			
Address Line 1 *			
City *			
Country/Region *			
United States of America	~		
State/Province *			
~			
Zip/Postal Code *			
Email *			
jessica.kopp@clarkcountynv.gov			
	Next		
Cancel Order			
Sance Croft			

6. Enter card or bank account information > then select next

Billing	Payment	Review	Receipt
Payment Details	•	Your Order	
Card Type *	* Required field Mastercard	Total amount	\$90.00
Card Number * Expiration Month * Expiration Year * Month Year CVN * This code is a three or four dial number printed on I	he back or front of credit		
Back	Next		

7. Review the order and select pay. A receipt will be sent to the email that was provided under billing information.

Billing	Payment	Review	Receipt
Review your Order			
Billing Address			
TEST TEST TEST LAS VEGAS Nevada 89118 United States of America			
Payment Details		Your Order	
Card Type	Visa	Subtotal	\$90.00
Card Number	xxxxxxxxxxx1111	Service fee	\$2.39
Expiration Date	02-2026	Total amount	\$92.39
		By clicking Pay, I agree to the <u>Service Fe</u>	e Terms & Conditions
Back			Pay
Cancel Order			